

Our top priority is the health and safety of our guests and staff. To that end, we have developed new safety measures and increased sanitation protocols to provide a clean, safe, and comfortable experience. We look forward to welcoming you.

HEALTH & SAFETY FIRST...

We are closely following or exceeding all health guidelines and government requirements, and have updated our best practices accordingly. This includes comprehensive cleaning protocols, respectful distancing, and a variety of other precautionary measures. That full list can be found below.

Expert Advice

We strictly follow the guidelines provided by local, state and federal agencies.

SAFETY & WELL-BEING

Masks are available for guests at the Front Desk and are required for use while in public areas of the hotel.

Hand sanitation stations are available at the front desk and in restrooms, guest rooms and all public spaces.

Public Area Attendants are frequently sanitizing all surfaces and an increased focus on high-touch areas.

Employees require temperature checks and screening before entering the property. The screening includes questions about current symptoms and recent exposure to COVID-19-infected individuals. Those who do not pass will not be allowed to work on property.

Guests are asked to abide by similar self-screening protocols for current symptoms and recent exposure to COVID-19 prior to arriving and during their stay.

All employees are equipped with masks and gloves, are trained on all procedures, and are required to take all reasonable precautions to ensure a safe environment for our guests.

GUEST ROOMS

All rooms are disinfected with extra attention paid to high-touch surfaces.

Hand sanitizer and disinfectant wipes are provided in all guest rooms and suites.

Contactless check-in/check out is available.

Daily housekeeping service is provided upon request. If you request housekeeping service, cleaning will be scheduled while you are out of your room.

Minibars will not be available.

Rooms will remain paperless.

AMENITIES & SERVICES

Breakfast will be served in the room.

Elevator is limited to one guest, couple, or family at a time.

THANK YOU FOR DISTANCING..

The ICON Hotel & Lounge is committed to an atmosphere of mutual respect and we thank you in advance for adhering to our guidelines in an effort to provide a safe and comfortable environment for all. With this, we ask everyone on property to follow social distancing rules by keeping at least two meters between yourself and anyone who is not in your party while on property.

We are closely following all government-mandated safety measures on the services and amenities we are able to offer. Please check back for the most up-to-date information or contact us with any questions at info@iconhotel.eu .